

IMPORTANT INFORMATION – Notice of Transfer of Regulated Activities

Dear Customer

We are writing to you on behalf of NIB Travel Services Europe Limited (C172027) which trades as World Nomads (**nib EU**) to let you know that nib EU has agreed to transfer its regulated activities to IMG Europe AB (**IMG EU**) as part of the [global sale](#) by nib Travel Pty Ltd of its World Nomads travel business provided certain conditions are fulfilled.

We are required to notify you of these changes under Regulation 125 of the Central Bank (Supervision and Enforcement) Act 2013 (Section 48) (Consumer Protection) Regulations 2025.

IMG EU, a wholly owned subsidiary of Sirius International UK Holdings II Ltd, is registered in Sweden (559405-0469) with its registered office at c/o SiriusPoint International, Fleminggatan 14, 112 26, Stockholm, Sweden. IMG EU is authorised and regulated by the Swedish Financial Supervisory Authority (71922) and has freedom of services passporting permissions throughout the EEA - [Company register | Finansinspektionen](#). You can contact IMG EU [here](#).

Conditions

The transaction is subject to regulatory approvals and some conditions, and nib and IMG are taking the necessary steps to satisfy these as soon as practicable.

Timing

We anticipate receipt of regulatory approvals and satisfaction of all conditions having occurred by the end of July 2026 enabling us to complete this transaction between 31 August 2026 and 1 December 2026. Please accept this as notice that this transaction will occur provided all approvals and conditions are satisfied in no less than two months' time. We will write to you closer to the completion of the transaction to confirm the exact date.

Once completion occurs, your policy and any new policies that you purchase will be with IMG EU and will remain underwritten by Collinson Insurance Europe Limited (**Collinson**) and captured in the same travel insurance platform to ensure continuity of service in accordance with your policy. Nib is providing some non-regulated transitional services to IMG EU post completion of the transfer to ensure a smooth transition.

If completion does not occur, we will provide an update to you.

What this means for you

- Your policy will **continue as normal**
- There will be **no change** to your cover, terms, or service
- You **do not need to take any action**

Documents relating to your policy will be available from IMG EU from the date of completion

Your information

As part of this transaction, your policy details and personal information will be securely transferred to IMG EU so that the services that have been provided to you until now can continue. Your information will be handled in line with applicable data protection laws in Ireland and the European Union. Section 2.2 of our [Global Privacy Policy](#) provides the terms for which the transfer of regulated activities can occur. Your policy details and personal information will be securely transferred to IMG unless you contact us to advise that you do not wish for your data to be transferred, noting that may impact your policy.

The General Data Protection Regulation 2016/679 requires IMG EU to provide you with certain prescribed information. That information is set out below and is also available within IMG EU's [Privacy Policy](#):

- (a) Identify and contact details of the new controller of the data;
IMG Europe AB ("IMG EU") which is registered in Sweden (71922) with its registered office at c/o SiriusPoint International, Fleminggatan 14, 112 26, Stockholm, Sweden.
- (b) Purpose and legal basis for processing;
IMG EU requires the data to enable it to operate the World Nomads business once the transaction completes and more specifically to be able to manage existing policies and issue new policies to existing customers.
- (c) The categories of personal data concerned;
Your name, date of birth, contact details and residency.
- (d) Data subject rights
Please see the IMG EU [Privacy Policy](#) for a full overview of your data protection rights including in respect of access, rectification, erasure, objection, restriction, portability, and your right to withdraw consent.
- (e) Details of transfers to third parties or international transfers; and
Personal data will continue to be shared with Collinson, who manufacture the policy, and will for a period also be shared with nib who are providing IMG with transitional services to ensure a seamless transition in the operation of the World Nomads business. Please see the IMG EU [Privacy Policy](#) for further detail regarding who IMG EU will share your personal data with and where your personal data may be transferred.

(f) Retention periods

IMG EU will only keep your personal data for as long as necessary for the purposes it was collected, including for the purposes of satisfying any legal, accounting, or reporting requirements. As a general IMG EU will keep your Personal Data for seven (7) years after you stop being their customer. Please see the IMG EU [Privacy Policy](#) for further details.

We're here to help

We want to reassure you that this change will not affect the service you receive, and any existing queries or complaints will continue to be handled without disruption.

Additionally, the contact details provided to you in your policy documentation will remain unchanged post completion of the sale of our World Nomads business to IMG. We will advise you of the completion date once all remaining conditions have been satisfied and the necessary approvals have been obtained.

In the meantime, if you have any questions or would like more information, you can visit our [FAQ page](#).

Thank you,



Jonathan Frankham
Head of UK and Europe, nib