

IMPORTANT INFORMATION – Notice of Transfer of Regulated Activities

Dear Customer

We are writing to you on behalf of NIB Travel Services Europe (UK Branch) (FC039523) which trades as World Nomads (**nib UK**) to let you know that nib UK has agreed to transfer its regulated activities to International Medical Group Limited (**IMG UK**) as part of the [global sale](#) by nib Travel Pty Ltd of its World Nomads travel business provided certain conditions are fulfilled.

IMG UK conducts business in the UK and is registered in England (04163178) with its registered office at c254 Upper Shoreham Road, Shoreham-by-Sea, West Sussex, BN43 6BF, UK. IMG UK is authorised and regulated by the Financial Conduct Authority (FCA No. 311496).

Conditions

The transaction is subject to regulatory approvals and some conditions, and nib and IMG are taking the necessary steps to satisfy these as soon as practicable.

Timing

We anticipate receipt of regulatory approvals and satisfaction of all conditions having occurred by the end of July 2026 enabling us to complete this transaction between 31 August 2026 and 1 December 2026. Please accept this as notice that this transaction will occur provided all approvals and conditions are satisfied in no less than two months' time. We will write to you closer to the completion of the transaction to confirm the exact date.

Policyholders

Once completion occurs, your policy and any new policies that you purchase will be with IMG UK and will remain underwritten by Astrenska Insurance Limited (which trades as **Collinson Insurance**) and captured in the same travel insurance platform to ensure continuity of service in accordance with your policy. Nib is providing some non-regulated transitional services to IMG UK post completion of the transfer to ensure a smooth transition.

If completion does not occur, we will provide an update to you.

What this means for you

- Your policy will **continue as normal**
- There will be **no change** to your cover, terms, or service
- You **do not need to take any action**

Documents relating to your policy will be available from IMG UK from the date of completion.

Your information

As part of this transaction, your personal information and policy details (if applicable) will be securely transferred to IMG UK so that the services that have been provided to you until now can continue. Your information will be handled in line with applicable data protection laws in the UK. Section 2.2 of our [Global Privacy Policy](#) provides the terms for which the transfer of regulated activities can occur. Your personal information and policy details (if applicable) will be securely transferred to IMG unless you contact us to advise that you do not wish for your data to be transferred, noting that may impact your policy (if applicable).

The UK Data Protection law requires IMG UK to provide you with certain prescribed information. That information is set out below and is also available within IMG UK's [Privacy Policy](#):

- (a) Identify and contact details of the new controller of the data;
International Medical Group Limited, which is registered in England (311496) with its registered office at 254 Upper Shoreham Road, Shoreham-by-Sea, West Sussex, BN43 6BF, UK.
- (b) Purpose and legal basis for processing;
IMG UK requires the data to enable it to operate the World Nomads business once the transaction completes and more specifically to be able to manage existing policies and issue new policies to existing customers.
- (c) The categories of personal data concerned;
Your name, date of birth, contact details and residency.
- (d) Data subject rights
Please see the IMG UK [Privacy Policy](#) for a full overview of your data protection rights including in respect of access, rectification, erasure, objection, restriction, portability, and your right to withdraw consent.
- (e) Details of transfers to third parties or international transfers; and
Personal data will continue to be shared with Collinson Insurance, who manufacture the policy, and will for a period also be shared with nib who are providing IMG with transitional services to ensure a seamless transition in the operation of the World Nomads business. Please see the IMG UK [Privacy Policy](#) for further detail regarding who IMG UK will share your personal data with and where your personal data may be transferred.

(f) Retention periods

IMG UK will only keep your personal data for as long as necessary for the purposes it was collected, including for the purposes of satisfying any legal, accounting, or reporting requirements. As a general IMG UK will keep your Personal Data for seven (7) years after you stop being their customer. Please see the IMG UK [Privacy Policy](#) for further details.

We're here to help

We want to reassure you that this change will not affect the service you receive, and any existing queries or complaints will continue to be handled without disruption.

Additionally, the contact details provided to you in your policy documentation will remain unchanged post completion of the sale of our World Nomads business to IMG. We will advise you of the completion date once all remaining conditions have been satisfied and the necessary approvals have been obtained.

In the meantime, if you have any questions or would like more information, you can visit our [FAQ page](#).

Thank you,

A handwritten signature in black ink, appearing to read 'Jonathan Frankham', written in a cursive style.

Jonathan Frankham

Head of UK and Europe, nib